



Terms of use

Last updated: December 6, 2025

By accessing and using the website of **BigToys**, you agree to comply with these Terms and Conditions. If you do not agree with any of the points, we recommend that you do not use the platform.

1. Use of the site

This site is intended for the sale of radio-controlled and related products. You agree to use it responsibly, not to attempt to compromise system security, and not to use it for illegal activities.

2. User account

- You are responsible for maintaining the confidentiality of your password.
- Any activity performed from your account will be considered as performed by you.
- BigToys may suspend accounts that violate these terms or attempt fraud.

3. Product Information

We make every effort to display photos, descriptions, and prices clearly and accurately. However, there may be typographical errors or minor variations in colors or presentations. We reserve the right to correct information at any time.

4. Prices and payments

- All prices are expressed in Colombian pesos (COP), unless otherwise indicated.
- The available payment methods will be displayed during the checkout process.
- An order is considered confirmed only after payment approval.

5. Shipping

Delivery times are estimates and may vary depending on the carrier, city, and external conditions. We are not responsible for delays beyond our control, but we will follow up on cases to assist you.

6. Intellectual Property

All content on this site (texts, images, logos, photographs, descriptions, the name BigToys RC, etc.) is protected by copyright and may not be used without prior written authorization.

7. Limitation of liability

BigToys is not responsible for damages resulting from improper use of the products, incorrect configurations, flying or driving in unauthorized locations, or failure to comply with local safety regulations.

8. Modifications to the terms

We may update these Terms and Conditions at any time. The current version will always be the one published on this page, with the date of the last update.

9. Contact

If you have any questions about these terms, you can write to us at ventas@bigtoyspereira.com.